

# Pit Boss Error Codes

Please consult your manual if you are seeing a error code, as some codes are specific to certain models

Problem	Cause	Solution
<b>"ErH" Error Code</b>	The Unit Has Overheated	Turn off the unit, let it cool, perform maintenance, and remove pellets. Once cooled, turn on the unit and select the desired temperature. If the error persists, contact Customer Service.
<b>"Err" Error Code</b>	Temperature probe wire not making connection	Check the Temperature Probe wires for damage and ensure connections to the Control Board are secure.
<b>"ErP" Error Code</b>	Unit Not Turned Off Properly	To prevent automatic restart, turn off the unit, wait two minutes, then turn it on again. Set to SMOKE or desired temperature. If the error persists, contact Customer Service.
<b>"noP" Error Code</b>	Bad Connection At Connection Port	Disconnect and reconnect the meat probe. Ensure the adapter is firmly connected and check for damage. If unsuccessful, contact Customer Service for a replacement.
	Meat Probe Damaged	Inspect the meat probe wires for damage. If damaged, contact Customer Service for a replacement.
	Faulty Control Board	Replace the Control Board. Contact Customer Service for a replacement part.
<b>"ErI" Error Code</b>	Temperature probe wire not making connection	Remove the hopper access panel to check for any damage to the Temperature Probe wires. Ensure the Temperature Probe connections are secure and correctly connected to the Control Board.
<b>"ErL" Error Code</b>	Grill fails to perform start-up cycle	Check the positioning of cooking components and the hopper for sufficient fuel or obstructions. Clean the grill probe and igniter, ensuring proper positioning and heating. In extreme cold, a second start may be needed. Ensure the fan is working properly. If issues persist, contact Customer Service.

We have over 85 recipes that have been made on a Pit Boss, [see all the Pit Boss recipes here](#)

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<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
<b>No Power Lights On The Control Board</b>	Temperature Control Dial is off	Press the Power Button, ensuring it glows blue for power connection. Turn the Temperature Control Dial to a temperature setting.
	Not Connected To Power Source	Plug the unit into a working power source. Reset the breaker. Ensure GFCI provides at least 10 Amp service. Check all wire connections are secure and dry.
	Fuse Blown On The Control Board	Access the control board by removing the hopper access panel. Release the controller by pressing in the plastic tabs and checking the fuse for damage. Replace the fuse if necessary.
	The GFCI outlet has been tripped	Ensure all wire connections are secure and dry. Verify the GFCI provides at least 10 Amp service.
	Faulty Control Board	Replace the Control Board. Contact Customer Service for a replacement part.
<b>Fire in Fire Pot Will Not Light</b>	Auger Not Primed	Prime the auger before first use or when the hopper is emptied to ensure pellets fill the auger tube. Follow the Hopper Priming Procedure.
	Auger Motor Is Jammed	Inspect the auger feed system by turning the unit on and setting it to SMOKE. If the auger doesn't drop pellets into the fire pot, contact Customer Service.
	Igniter Failure	Check the igniter by turning the unit on and setting it to SMOKE. Feel for heat above the fire pot and ensure the igniter protrudes about 13mm/0.5 inches. If it fails, use the Manual Start-up Procedure and contact Customer Service.
<b>Flashing Dots On LCD Screen</b>	The Igniter Is On	This indicates the unit has power and is in Start-Up mode. The igniter turns off after five minutes, and the grill adjusts to the selected temperature.
<b>Flashing Temperature On LCD Screen</b>	Grill Temperature Is Below 65°C /150°F	Check for sufficient fuel, clean the temperature probe, remove ash build-up, ensure the fan works properly, and confirm the auger motor's operation.

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